

HOSPITALITY & LEISURE:

COMMITTED TO DEVELOPING A SAFE, HIGH QUALITY
AND SUSTAINABLE HOSPITALITY SECTOR IN
MIDDLE EAST, CASPIAN, AND AFRICA



BUREAU
VERITAS



HISTORY OF BUREAU VERITAS IN MIDDLE EAST, CASPIAN AND AFRICA

BUREAU VERITAS IS A WORLD LEADER IN LABORATORY TESTING, INSPECTION AND CERTIFICATION SERVICES. BASED IN MIDDLE EAST AND CASPIAN SINCE THE LATE 1990'S AND IN AFRICA SINCE 1898, WE HAVE MORE THAN 8,000 EMPLOYEES LOCATED IN MORE THAN 85 OFFICES AND LABORATORIES AND WE OPERATE IN 52 COUNTRIES.

We help our clients improve their performance by offering services and innovative solutions in order to ensure that their assets, products, infrastructure and processes meet standards and regulations in terms of quality, health and safety, environmental protection and social responsibility.

SECTORS COVERED



Agri-Food



Government Services



Power & Utilities



Building & Infrastructure



Marine



Mining



Oil & Gas



Industry



BUREAU VERITAS, YOUR PARTNER THROUGHOUT YOUR HOSPITALITY PROJECT JOURNEY

AS AN OWNER OR OPERATOR OF A FULL-SERVICE LUXURY RESORT OR BOUTIQUE, BUDGET, OR EXTENDED-STAY PROPERTY, YOU KNOW THE IMPORTANCE OF MAXIMISING PERFORMANCE AND VALUE.

At Bureau Veritas, we know the ins and outs of the hospitality industry and what your properties need to operate optimally. Whether your buildings experienced damage from a weather-related incident or you need property condition assessments to facilitate long-term planning, we take care of it like you take care of your guests.

KEY BENEFITS TO HOTEL OWNERS AND OPERATORS



Experience serving hundreds of satisfied hospitality clients



Capital planning expertise to enhance property value



National team of subject matter experts and project managers



Integrated and scalable operational processes and technologies



Efficient, cost-effective solutions & responsive service with quick turnaround



Expertise in Environmental, Social & Governance aspects

BUREAU VERITAS RANGE OF SERVICES ACROSS THE HOSPITALITY VALUE CHAIN



TECHNICAL ASSISTANCE



INSPECTION & VERIFICATION



CERTIFICATION



TRAINING



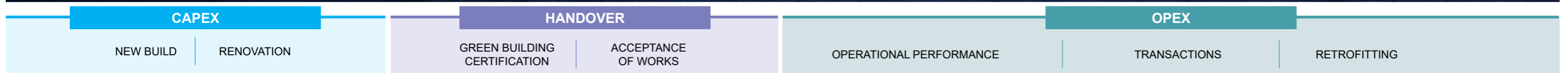
TESTING



SUSTAINABILITY

COMMITTED TO DEVELOPING A SAFE, HIGH QUALITY AND HOSPITALITY PROJECT SECTOR IN MIDDLE EAST, CASPIAN, AND AFRICA

BUREAU VERITAS HOSPITALITY VALUE CHAIN SOLUTIONS



BUILDING AND FACILITIES SERVICES

- Technical Due Diligence
- Environmental and Social Impact Assessment
- Design review and works supervision
- Façade technical control
- HSE in construction
- Green strategy



- Acceptance of works and preopening compliance audits
- Green certification (EDGE, LEED, HQE)



- Safety**
- Fire safety system and fire fighting
 - Electrical installations and equipment (Thermography)
 - Heating, ventilating and refrigerating systems
 - Lift and escalator, handling equipment
 - Pressure vessels
 - Automatic door
 - Swimming pool inspection
 - Structural audits
 - Machinery and work equipment

- Environmental**
- Energy efficiency audits
 - Air quality emission management
 - Waste management
- Occupational Hygiene**
- Indoor air & water quality
 - Hazardous substances
 - Noise and vibration exposure measurement view and works supervision

FOOD/WATER SAFETY & QUALITY SERVICES



- Good practice training
- Hygiene audits
- Supply chain audits

- Food & water analysis
- Food waste management

CERTIFICATION SERVICES

REDUCE ENVIRONMENTAL IMPACTS

- Environmental Management (ISO 14001)
- Energy Management (ISO 50001)
- GHG Verification (ISO 14064-67, GHG Protocol, ...)
- Carbon Credit (Verra, Gold Standard, Clean Development Mechanism, ...)
- Circular Economy Certifications
- Life cycle assessment (ISO 14040)

ENGAGE IN SOCIAL ENHANCEMENT

- Occupational Health and Safety (ISO 45001)
- Food Management System (ISO 22000, HACCP)
- Gender Equality & Diversity (GEEIS label)

DEMONSTRATE GOOD GOVERNANCE

- Anti-bribery (ISO 37001)
- Customised audits (SMETA, ISO 28000, ...)
- Business continuity (ISO 22301)
- Information security (ISO 27000)
- Privacy Management (ISO 27701)

- QMS-Quality (ISO 9001)
- Company training
- Asset management (ISO 55001)
- Sustainable procurement (ISO 20400)
- Sustainable reporting (GRI Standards, TCFD, SASB, ...)
- Global Sustainable Tourism Council (GSTC)

CORPORATE SOCIAL RESPONSIBILITY SERVICES

ENVIRONMENTAL MODULES

- Material & waste, water management
- Climate change (Net-Zero, energy management, product carbon footprint)
- Biodiversity

SOCIAL MODULES

- Labour, working conditions & human rights
- Gender, Equity and Diversity
- Community involvement

GOVERNANCE MODULES

- Anti-Bribery
- Responsible sourcing
- Protection of private Data & Cybersecurity

- Sustainability reporting (Technical assistance & Assurance)
- ESG Due diligence & Assurance

- Digital solutions to steering ESG
- Clarity, a CSR steering and reporting tool
- Energy Audits
- Green Building Certification (EDGE, HQE, LEED, BREEM)

BUILDING AND FACILITIES

BV'S IN-HOUSE ENGINEERS PROVIDE A VAST KNOWLEDGE BASE IN TESTING, INSPECTION AND CERTIFICATION OF MECHANICAL/ELECTRICAL/PLUMBING SYSTEMS AND ASSETS TO MITIGATE RISKS AND ASSURE SAFETY DURING CONSTRUCTION AND OPERATION. BV SUPPORTS PROJECTS WITH EXPERIENCED TEAMS THAT MANAGE PROJECTS TO MEET BRAND AND CODE REQUIREMENTS.

BUILDING AND FACILITIES

- Window cleaning fixings
- Air quality
- Asbestos
- Façade Technical Control
- Structural audits

U.S. GREEN BUILDING COUNCIL LEED USGBC, NF, DÉMARCHÉ HQE, Edge, BREEAM®

- Sprinkler system
- Mechanical inspection
- Fire risk assessment
- Fire risk assessment
- Fire risk assessment
- Noise and acoustics
- Air conditioning
- Provision for disabled persons, equality audit
- Legionella
- Electrical testing

FOOD SAFETY AND QUALITY

BUREAU VERITAS IS GLOBALLY ACCLAIMED AND RESPECTED AS AN INDEPENDENT PROFESSIONAL SERVICES ORGANISATION WHICH EFFICIENTLY DELIVERS FOR ITS CLIENT'S EFFECTIVE CORPORATE COMPLIANCE SOLUTIONS, THE IDENTIFICATION AND MANAGEMENT OF RISK AND THE CAPACITY TO IMPROVE OPERATIONAL PERFORMANCE.

FOOD TESTING

- COSHH
- Ventilation
- Food safety

FOOD ANALYSIS, CONTROL AND TRACEABILITY

As a food provider in the HORECA system, you need to ensure your products safety and quality, and demonstrate food traceability across your products life cycle. You also want to comply with stringent regulations, while protecting your brand reputation.

We provide the testing, inspection, and certification services you need to ensure food quality, safety, and traceability.

- Laboratory testing: Microbiology, Chemistry, Molecular biology (food and water)
- Hygiene and supplier audit
- Good practice training and monitoring
- Food manufacturing system and product Certifications

Bureau Veritas is ISO 17025 accredited, to ensure the credibility and reliability of the range of the laboratory services provided, including physical and chemical testing, contaminant analysis, microbiological testing, water analysis, soil analysis, plant analysis and various organic substrate analysis.

10 MILLION
TESTS ACROSS 40 FOOD LABORATORIES ANNUALLY

10 000 +
FOOD MANAGEMENT SYSTEMS AUDITS ANNUALLY



CERTIFICATION

BV CERTIFICATION OFFERS A COMPREHENSIVE RANGE OF GLOBAL OR SECTOR-SPECIFIC STANDARDS CERTIFICATIONS, CUSTOMISED AUDITS AND CORPORATE RESPONSABILITY FIELDS TO SMALL, MEDIUM AND LARGES COMPANIES.



Bureau Veritas highly qualified professionals are dedicated to serve their clients. Our certification mark is recognized and respected throughout the world as a symbol of expertise and professionalism. In addition, in order to be able to use the certification logo to its full potential, we have created a certification mark that you can use on all of your commercial documentation. The mark is a symbol of success and continued quest for excellence which immediately translates into confidence for your partners, clients and suppliers



Our tailored solutions afford you the ability to reduce the risk of litigation, avoid costly legal proceedings, optimise business growth, internal efficiency and expand corporate clientele, whilst enhancing your guest experience.

Bureau Veritas Certification expanded its offer to include a wide range of customised services: **creation of private referentials, supplier and network audits, customized audits, services certification, combined certifications, etc.**

7000
AUDITORS

100 000
CERTIFICATES

85+
ACCREDITATIONS WORLDWIDE

SUSTAINABILITY



Through our sustainability services & solutions, we empower organizations to implement, measure and achieve their sustainability objectives.

ESG Corporate

- Corporate Sustainability Reporting Directive (CSRD)
- Assurance of Sustainability Reports
- Carbon Offsets and GHG Removals
- Sustainability Reports Assurance and Emissions Verification
- Green Bonds and Green Loans Verification
- Enterprise Risk

Carbon and Climate

- Carbon Footprint
- Scope 3 Organizational LCA
- Carbon Neutrality
- Carbon Offsets and Removal
- Building Assets Climate Resilience
- Energy Efficiency Directive/ISO 50001

Supply Chain

- CSR Audits
- Clarity by Bureau Veritas
- Supply R

Product Circularity

- ESPR
- Waste Management
- Sustainable Food Production

Nature

- Sustainable Forestry Certification
- EU Deforestation Regulation (EUDR)

AUDITORS
300+
FOR CONDUCTING CARBON EMISSIONS VERIFICATION

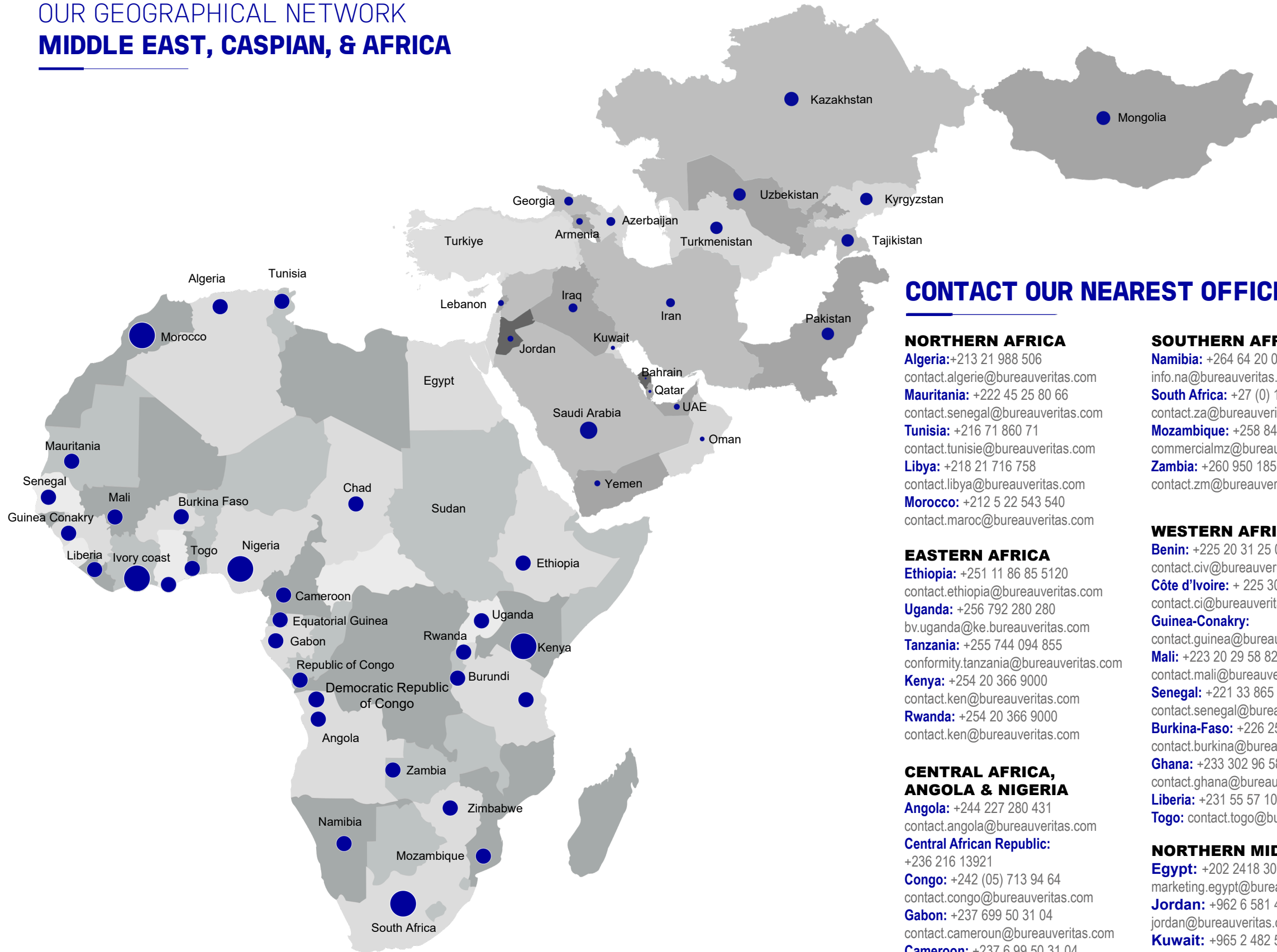
AUDITORS
200+
FOR ENERGY MANAGEMENT SYSTEMS (ISO 50001)

AUDITORS
3000+
FOR ENVIRONMENTAL MANAGEMENT SYSTEMS (ISO 4001)



OUR GEOGRAPHICAL NETWORK

MIDDLE EAST, CASPIAN, & AFRICA



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GLOBAL TIC PROVIDER

ESTABLISHED
1828

COVERAGE
140
COUNTRIES

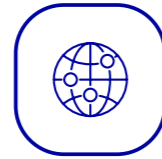
Servicing clients in:

- Hospitality and leisure;
- Banking and international finance;
- Food supply chain;
- Government and public sector;
- Marine and shipping;
- Metals and minerals;
- Nuclear;
- Oil and gas;
- Power and utilities;
- Property;
- Refining and processing;
- Retail and consumer products supply chain;
- Transport and infrastructure; and
- Renewables

WHY CHOOSE BUREAU VERITAS



A leader in TIC and environmental, social and governance systems



A global presence and extensive network of Sustainability experts and auditors (BV presents in 140 countries with 80,000 employees)



A strong expertise and know-how



A solid track-record from large to medium and small companies (400 000 clients worldwide)

BENEFITS FOR CLIENTS

By outsourcing risk to a single, specialist partner with the resources and reputation to accommodate and meet every operational and sustainability challenges our clients are assured of:



Quality



Reduced costs



Increased productivity

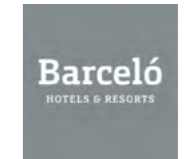
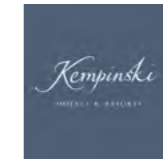


A responsible and sustainable culture.



Protect brand & reputation

SOME OF OUR CLIENTS





BUREAU
VERITAS